Notice of Meeting

Resident Experience Board



Date & time Wednesday, 20 July Ashcombe Suite 2016 at 10.00 am

Place County Hall Penrhyn Road Kingston upon Thames KT1 2DN

Contact Dominic Mackie or Sharmina Ullah Room 122, County Hall Tel 020 8213 2814 or 020 8213 2838 dominic.mackie@surreycc.gov.uk

sharmina.ullah@surreycc.gov.uk

Chief Executive David McNulty



If you would like a copy of this agenda or the attached papers in another format, eq large print or braille, or another language please either call 020 8541 9122, write to Democratic Services, Room 122, County Hall, Penrhyn Road, Kingston upon Thames, Surrey KT1 2DN, Minicom 020 8541 8914, fax 020 8541 9009, or email dominic.mackie@surrevcc.gov.uk or sharmina.ullah@surreycc.gov.uk.

This meeting will be held in public. If you would like to attend and you have any special requirements, please contact Dominic Mackie or Sharmina Ullah on 020 8213 2814 or 020 8213 2838.

Elected Members

Mr Colin Kemp (Chairman), Rachel I Lake (Vice-Chairman), Mr Mike Bennison, Mrs Yvonna Lay, Mrs Jan Mason, Mr John Orrick, Mr Karan Persand, Ms Barbara Thomson, Mr Alan Young, Mr Robert Evans, Mr Ramon Gray, Ms Denise Turner-Stewart.

Ex-officio Members:

Mrs Sally Ann B Marks (Chairman of the County Council), Mr Nick Skellett CBE (Vice-Chairman of the County Council)

TERMS OF REFERENCE

The Committee is responsible for the following areas:

Community Safety	Adult and Community Learning
Crime and Disorder Reduction	Cultural Services
Relations with the Police	Sport
Fire and Rescue Service	Voluntary Sector Relations
Localism	Heritage
Major Cultural and Community Events	Citizenship
Arts	Registration Services
Customer Services	Trading Standards and Environmental Health
Library Services	Legacy and Tourism

AGENDA

1 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

2 MINUTES OF THE PREVIOUS MEETING

The minutes of the extraordinary Board meeting on Thursday 30 June will be tabled at the next meeting.

3 DECLARATIONS OF INTEREST

To receive any declarations of disclosable pecuniary interests from Members in respect of any item to be considered at the meeting.

Notes:

- In line with the Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012, declarations may relate to the interest of the member, or the member's spouse or civil partner, or a person with whom the member is living as husband or wife, or a person with whom the member is living as if they were civil partners and the member is aware they have the interest.
- Members need only disclose interests not currently listed on the Register of Disclosable Pecuniary Interests.
- Members must notify the Monitoring Officer of any interests disclosed at the meeting so they may be added to the Register.
- Members are reminded that they must not participate in any item where they have a disclosable pecuniary interest.

4 QUESTIONS AND PETITIONS

To receive any questions or petitions.

Notes:

- 1. The deadline for Member's questions is 12.00pm four working days before the meeting (Thursday 14 July).
- 2. The deadline for public questions is seven days before the meeting (Wednesday 13 July).
- 3. The deadline for petitions was 14 days before the meeting, and no petitions have been received.

5 QUESTIONS FROM SOCIAL MEDIA

To receive any questions from social media.

6 RESPONSES FROM THE CABINET TO ISSUES REFERRED BY THE BOARD

There are no responses to report.

7 RECOMMENDATION TRACKER AND FORWARD WORK PROGRAMME

(Pages 1 - 6)

The Board is asked to monitor progress on the implementation of recommendations from previous meetings, and to review its Forward Work Programme.

8 THE IMPACT ON SURREY'S COUNTY CORONER RELATING TO DEPRIVATION OF LIBERTY SAFEGUARDS

(Pages 7 - 14)

To update the Board regarding the current impact of Deprivation of Liberty Safeguards on Surrey County Council's Adult Social Care and Coroner Services.

9 REGULATION OF INVESTIGATORY POWERS ACT 2000 (RIPA) REVIEW 2015/2016

(Pages 15 - 20)

Scrutiny of the use of the Regulation of Investigatory Powers Act 2000 (RIPA) by the Council

10 PROTECTION RESIDENTS OF BUCKINGHAMSHIRE AND SURREY

(Pages 21 - 70)

At the January meeting of the Residents Experience Board the Trading Standards Service was asked for further information on how residents access consumer advice, on how residents can be protected from scams, and on the use of Proceeds of Crime legislation. This report provides that information..

11 PERFORMANCE & FINANCE SUB GROUP VERBAL UPDATE

To received an update of findings from the recent Performance & Finance Sub-Group meeting with Cultural Services.

12 DATE OF NEXT MEETING

The next meeting of the Committee will be held at County Hall on Thursday 22 September 2016.

David McNulty Chief Executive

Published: Tuesday 12 July 2016

MOBILE TECHNOLOGY AND FILMING - ACCEPTABLE USE

Those attending for the purpose of reporting on the meeting may use social media or mobile devices in silent mode to send electronic messages about the progress of the public parts of the meeting. To support this, County Hall has wifi available for visitors – please ask at reception for details.

Anyone is permitted to film, record or take photographs at council meetings with the Chairman's consent. Please liaise with the council officer listed in the agenda prior to the start of the meeting so that the Chairman can grant permission and those attending the meeting can be made aware of any filming taking place.

Use of mobile devices, including for the purpose of recording or filming a meeting, is subject to no interruptions, distractions or interference being caused to the PA or Induction Loop systems, or any general disturbance to proceedings. The Chairman may ask for mobile devices to be switched off in these circumstances.

It is requested that if you are not using your mobile device for any of the activities outlined above, it be switched off or placed in silent mode during the meeting to prevent interruptions and interference with PA and Induction Loop systems.

Thank you for your co-operation